

# PRIVACY POLICY- STATEMENT ON PROTECTION, COLLECTION, USE AND EDUCATION OF PERSONAL DATA

Pursuant to the applicable legal provisions and the application of the General Data Protection Regulations (EU Regulation 2016/679) regarding the processing of personal data and the free movement of such data, a REGULATION ON PROTECTION, COLLECTION, PERSONALIZATION AND PUBLICATION OF PERSONAL DATA has been created by the travel agency:

LINEA-RENT vl. Romana Kolndzic, Tina Ujevića 31, 23210 Biograd n/M oib: 48836721142  
pdv id:HR48836721142 MB:97979988.

## 1. FUNDAMENTAL PRINCIPLES OF PERSONAL DATA PROCESSING:

The principles of personal data processing are the basic rules of which a Travel Agency Linea-rent adheres to when processing personal data of a client, and all processing carried out in accordance with the principles set forth below are considered to be entirely legitimate. Linea -rent travel agency is obliged to ensure that the principle is respected within its own domain when processing the personal data for which it has been designated as the processing manager. Linea -rent travel agency data is processed in accordance with the following principles and must be:

*1.1 DISTRIBUTED, PURCHASED AND TRANSPARENTLY DEVELOPED* with regard to the client and his rights. In this respect, Linea-rent Travel Agency will process personal data of the client in accordance with applicable legal regulations and thereby protect all rights of the respondent (legitimacy, fairness and transparency).

The rights of the respondent must become the foundation when processing personal data.

The right respondents are:

- The right to information - Articles 12 to 14
- Right to Access - Art
- Right to Correction - Art
- Right to delete data - "Right to be forgiven" Article 17
- The right to refuse to give up - Article 18
- Right to Data Transfer - Art
- Right to Objection - Art. 21
- The right not to do the processing automatically - Article 22

Linea-rent Travel Agency will ensure the transparency of personal information and will provide the client with all necessary information and upon request to provide the data subject with insight into their data, the reasons for the processing, the foundation, the legality and the like.

*1.2 DATA COLLECTED TO LEGISLATIVE AND EXPRESS WORDS:* (Mandatory Relationship Act, Value Added Tax Act, Income Tax Law and / or Income, Accounting Act, Mandatory Relationship Act). The data collected in the foregoing stated purposes may not be processed in a manner that is not in accordance with these purposes.

*1.3 APPLIED, RELEVANT AND LIMITED TO* what is necessary in relation to the purposes for which they are processed. Which means that the LINEA-RENT travel agency carries out personal data processing in a manner that is appropriate, relevant and limited to what is necessary in relation to the purposes for which it is being processed. No data is collected for which there is no justified need.

*1.4. ACCURATE AND WARNING NEEDED:* Every reasonable measure must be taken to ensure that the information that is not correct is cleared or corrected without delay (accuracy). LINEA-RENT Travel

Agency ensures the application of this principle by means of a communication process with respondents requesting correction of data in case the respondent notices that one of his / her data is not correctly listed. Linea-rent travel agency will provide information to inspirers how for which purposes personal data is processed. The respondent will be familiar with all relevant information.

*1.5 BE TAKEN INTO THE FORM OF WHICH PROVIDES IDENTIFICATION OF THE ISPITANTS*-only as long as it is needed for the purpose of processing the data (storage limit) or as legally prescribed.

*1.6 OBLIGED TO PROVIDE* the proper security of personal data, including the protection against unauthorized or unlawful processing and from accidental loss, damage, and the application of appropriate technical and organizational measures.

In the case where regulated by statutory regulations, the LINEA-RENT travel agency will forward the personal data of the respondent to the competent state institutions.

## **2. QUALITY OF PROCESSES**

LINEA-RENT travel agency considers the personal data of the respondents as a whole and their relationship with them. In order for the agency to be able to provide the service to the respondent, and according to the above mentioned legalities, it is necessary to process the minimum set of data necessary to provide quality service. Otherwise, if the respondent refuses to provide the necessary personal information, agency will not be able to provide him with a particular service. Accordingly, the personal data of the respondent are processed in the following terms:

- The service is necessary for performing the service in which the respondent party is
- the property is necessary to comply with the legal obligations of the Linea-travel agency (the applicable legal regulations according to which the travel agency is obliged to operate) - at any time when some statutory authority authorizes or promises to the agency on the basis of that legal regulation to process data of the respondent.
- the subject has given the privilege of processing his / her personal data in which the recipient must be clear and comprehensible, voluntary and demonstrable. The respondent has the right at any time to withdraw his / her privation.

Types of personal data we process:

-General data:

- a) Name and surname, date of birth, country of birth, citizenship, personal identification number, tax number; depending on the type and content of the contractual relationship.
- b) Address and contact information: city, e-mail address, mobile phone number
- c) Other information: number of VHF licenses, booking number, GPS coordinates of navigation, type of identification document, personal document number, date of embarkation, port of embarkation, name of yacht or ship.
- d) When a subject comes into contact with our website, we collect information that may be used alone or in combination with other data for its identification ("Personal Data").

Other information collected:

Automatically collected information during the use of the site: Certain data about the devices you use to connect to the YACHTS4RENT page is automatically recorded in the system, including: location information, usage information, device data, cookies. Data collection related to newslettering lists and surveys Linea -rent travel agency cooperates with MailChimp email service provider.

In order to comply with GDPR, Line Rent makes double inclusion in the reporting process for our newsletter group. The respondent is always entitled to unsubscribe from the mailing list and ask the

agency to provide him with information when subscribing to and in which lists. Partner MailChimp, that is, his system allows such detailed answers. Personal information of the client, Linea-rent collects from clients personally, at fairs, via web pages, emails, and phone or from other rental agencies. Information collected from clients of Linea-rent travel agencies will not be sold, shared or leased in any way to any other person or entity.

### 3. THE RIGHTS OF THE EXAMINERS

Based on the LINEA-RENT travel agency's awareness that personal data is the private property of each client, although these data are necessary for the provision of services, the respondents at any time retain certain rights in relation to processing their data, and Linea -rent Travel Agency collects data only for the purpose of the abovementioned processing legality.

Rights of the respondent:

- **The right to information** - Articles 12 to 14
- **The right to access** - Article 15 -> the respondent has the right to LINEA-rent travel agency to obtain confirmation of how and in what way personal information is used.
- **The right to a correction** - Article 16 -> a passenger has the right to obtain correction of unintended personal data
  - Search for correction of data
  - Fill in incomplete information by submitting an Additional Statement
- **The right to delete data** - "the right to be forgotten" Article 17 -> The respondent has the right to obtain the deletion of the personal data related to the agency and the agency has the obligation to retrieve the personal data of the respondent in the following cases:
  - additions are no longer necessary in relation to the purpose for which they were collected
  - The retractor withdraws the privilege on which the processing is based
  - the interviewee is complaining about the processing, and the legitimate reasons for the realization of the right to delete have a greater weight than the legitimate interests of the agency.
- **The right to refuse to give consents** - **Article 18-**
- **The right to data transfer** - Article 20-> The respondent has the right to receive his / her personal data from the agency in a structured format and transfer it to another processing manager.
- **Right to Objection** - Article 21-> The Respondent has the right to make a complaint to the Travel Agency Linea-rent on processing his personal data at any time based on his / her particular situation. In such a situation, the Linea-rent travel agency may not process personal data unless it is established that there are convincing reasons for processing that exceed the interests and rights of the respondent or for the purpose of setting, achieving or defending the legal requirements.
- **The right not to be processed automatically** -> art.22

The Respondent has the right to request the realization of any of the aforementioned rights at the e-mail [info@yachts4rent.eu](mailto:info@yachts4rent.eu) On request, Linea Rent Travel Agency provides information on actions taken under these rights at the latest within 2 months of receipt of the request. If the agency fails within the deadline to respond to the request of the respondent, within one month it will inform the respondent of the reasons why he did not act within the deadline.

#### **4. OBLIGATIONS OF LINEA-RENT TRAVEL AGENCY IN ACCORDANCE WITH JURISDICTION**

Linea-rent travel agency continuously carries out appropriate technical and organizational protection measures taking into account the nature, scope and context and purpose of processing as well as the risks of different levels of probability and seriousness for the rights and freedoms of the respondent.

These measures include the following:

- the data of the respondents are protected from unauthorized access, use, modification and loss in accordance with internal agency standards, the agency takes technical and organizational measures to protect personal data

- Linea-rent travel agency does not allow unauthorized collection, processing or use of personal data.

The entire rule of limiting access to data applies except in cases of data required to perform certain business tasks.

#### **5. PROCESSING SPECIAL CATEGORY PERSONAL DATA**

Linea-rent Travel Agency does not process data that reveals racial or ethnic origin, political opinions, religious beliefs or sexual orientation of respondents in their regular business.

Exceptional cases are: The respondent has given explicit permission to process the above data, processing is necessary in case of leaving the necessary rights and interests of the respondent (protection of vital interests or necessary for the defense, establishment and realization of legal requirements). The Linea-rent travel agency specifically protects the personal information of underage children in their business. When it comes to online services, the processing of personal data of children under the age of 16 will require the consent of parents.

#### **6. REGISTER OF PERSONAL DATA PROCESSING**

LINEA-RENT travel-agency keeps track of the activities of the processing it is responsible for, or in cases where it is in the role of the manager of the processing.

#### **7. INCIDENTS / CURRENCY DATA AND RIGHT TO EXAMINATION**

LINEA-RENT travel agency is obliged to report to the Consumer Protection Agency within 72 hours after the injured party has incurred any leakage of personal data of the client. In addition, the agency is obliged to notify the respondent. Exceptionally, agency is not obliged to notify the respondent if at least one of the following conditions:

- LINEA-RENT travel agency has taken appropriate technical and organizational protection measures and these measures are appropriate to personal data affected by the violation of personal data,

- LINEA-RENT travel agency has taken further measures to ensure that more it is unlikely that there will be a violation of the personal data of the respondent and of the rights that belong to him.

- If it would require disproportionate effort. In this case there must be a public notice, which informs all respondents in the same way.

## **8. FINAL PROVISIONS**

This Ordinance shall enter into force on the date of its adoption and shall apply from 25 March 2019.

Biograd na Moru, March 25, 2019

Romana Kolundzic  
*business manager*